

Across

- **4.** *Pigeon hole in distribution case*
- **7.** The "D" in DPS
- 9. Travel distance to next delivery while skipping delivery
- **11.** Non machinable parcel that doesn't meet proper dimensions
- 13. An item that can deteriorate such as live plants or animals
- **15.** Every door delivery
- **16.** The "N" in NDCBU
- 17. Contractual disagreement where no progress is being made
- **18.** Used on park and loops
- 19. Stamp that is always valid for mailing
- **20.** Abbreviation for Supervisor union

Down

- 1. Office union representative
- **2.** An item of mail that is not pulled down with rest of mail.
- 3. Scanner prompted inventory of mail at a single address
- **5.** Filing of an injustice or violation
- **6.** A type of absence
- **8.** Marking on letter that shows handling instruction
- 10. Mail class consisting of newspapers and magazines
- **12.** Depart from normal line of travel
- **14.** The day you are not at work